Caller ID/ Call Waiting

INSTALLATION MANUAL

Please read this manual carefully before use. Retain it for future reference.

KEY FEATURES
- Interference free Digital [**]
- Maximum range
- Excellent handset speakerphone
- Provides the best sound quality, security and range
- Amber backlit keypad and display
- Slim cutting-edge design

CALLER ID / CALL WAITING COMPATIBLE

Caller ID, Caller ID Call Waiting are available from your local telephone operator. After subscribing to Caller ID, Caller ID Call Waiting, this phone will display Caller/Caller Waiting party's name and phone number (where available).

[**]DECT 6.0 technology will not conflict with other wireless devices such as wireless computer routers and keyboards, Bluetooth accessories, microwave oven and other popular household devices.

IMPORTANT INFOMATION

Important Safety Instructions

To reduce the risk of fire, electric shock and / or injury to persons, always follow the following safety precautions when using this telephone equipment.

1. Unplug this telephone from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. If necessary, use a soft cloth lightly moistened with a mild detergent solution.

2. Do not use this telephone near a bathtub, kitchen sink, wash bowl, laundry tub, swimming pool, a wet basement or anywhere else there is water or liquid.

3. Do not place this telephone on an unstable cart, stand or table. A fall could cause serious damage to the phone.

4. Do not place this telephone on a bed, sofa, rug or other similar surface. This telephone should never be placed near or over a radiator or heat register. This telephone should not be placed in a built-in installation unless proper ventilation is provided.

5. Never push objects of any kind through slots in the phone. They could touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the telephone.

6. Unplug this telephone from the wall outlet and refer to a qualified service representative in any of the following situations:

   a) If liquid has been spilled into the Telephone.

   b) If the telephone has been exposed to rain or water.

   c) If the telephone does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the telephone to normal operation.

   d) If the telephone has been dropped or the case has been damaged.

   e) If the telephone exhibits a distinct change in performance.

7. Do not use the telephone to report a gas leak in the vicinity of the leak.

8. Avoid using this telephone during an electrical storm. There may be a remote risk of electric shock from lightning.

9. Never install jacks in a wet location unless the jack is specifically designed for wet locations.

10. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

11. Use with caution when installing or modifying telephone lines.

12. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service centre when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

13. Use only with Ni-MH rechargeable battery (AAA 1.2V 600mAh). Risk of explosion if replaced by an incorrect types of battery. Do not dispose of batteries in fire, they may explode. Check with local codes for possible special disposal instructions.

14. For service or replacement, you can purchase a suitable headset through our service center or retailer shop.

15. We advise that this telephone should not be used near intensive care medical equipment or by persons with pacemakers.
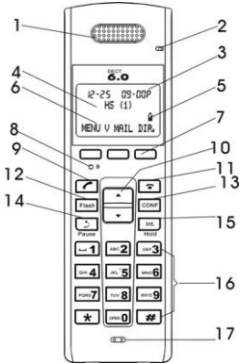
1

INTRODUCTION

Special Features

IMPORTANT: **CY-932 Digital Cordless Handset must work with the CY-936 Digital Cordless Phone System**

- DECT **6.0** (1.9GHz) digital cordless telephone system
- Multiple handsets capability, supports up to 5 handsets.
- 3-way conference call - two handsets & an incoming call
- Call transfer to other handsets
- Hands-free Speakerphone function
- Phonebook with 40 entries; Phonebook dialing
- Outgoing call list up to last 9 dialed numbers
- Support Caller ID* and/or Caller ID Call Waiting*
- Caller list with last 40 Caller ID records
- Hold function (for two or multiple handsets)
- Mute function
- Intercom between two handsets
- Alarm clock including snooze option
- Page to all handsets
- Tone / Pulse dialing
- Digital volume control
- Audio setup that includes 10 melodies for exterior-line and intercom rings
- Range Alert tone option
- Battery low tone option
- Barring handset from dialing
- Display the talk / intercom time
- Auto answer function
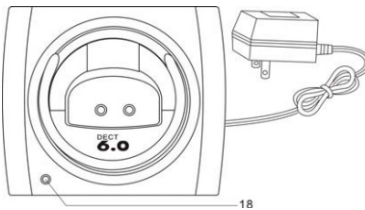- English / German / French / Italian / Spanish / Dutch intelligent LCD display

Handset

Charging Cradle

1	Receiver
2	Light Indication for • New Call • Incoming Call • Line-in-use • Voice Mail
3	Date & Time
4	Handset Name
5	Battery Strength
6	Menu
7	Softkeys, each key is programmed to perform various functions.
8	Speakerphone Indicator
9	Talk, to make or receive calls.
10	Menu scroll and volume key, to navigate menu items and adjust volume during talk.
11	End / Off, to terminate calls.
12	Flash, to access some services provided by the telephone company.
13	Conference
14	Redial / Pause
15	Intercom
16	Keypad
17	Microphone
18	'Charge' indicator, illuminates when handset is being charged.

GETTING STARTED

The new CY-932 Digital Cordless Additional Handset is for use with the CY-936 Digital Expandable Cordless Phone System. You must have the CY-936 System in order to use the CY-932 Handset.

This Installation Manual only describes the necessary steps to start up the CY-932 Handset. Please read the Installation Manual of CY-936 Digital Expandable Cordless Phone System for detailed operating instruction.

CY-932 - Package Contents

Check to be sure that the following items are included. If there is any missing or visible damage, contact the original place of purchase. Do not attempt to operate the system if it is damaged.

- One handset with belt clip
- One Charging cradle with AC adaptor
- One battery pack
- Owner's Manual

Setup of the CY-932
Digital Cordless Additional Handset

1. Connect the Charging Cradle to a standard AC120V AC wall outlet.
2. Press the battery release point on the back of the handset and slide downward to open the battery compartment.
3. Insert the battery pack into the battery compartment and make sure to position it according to the polarity markings.
4. Place the handset in the Charging Cradle. Make sure that the light indicator on the Charging Cradle turns ON, and the charging begins.
5. **Charge the battery pack for at least 15 hours prior to registering to your CY-936 System.**

Note:
- Use only the battery indicated in this manual. Do NOT dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Connect the Charging Cradle to an outlet with continuous power.
- Plug the Charging Cradle into an AC outlet that is near the equipment and is easily accessible.

4

Power ON the Handset

When the handset is powered OFF, press and hold the ☎ key for 2 seconds or simply place it on the charging cradle to power it ON. If the LCD does not display, please put the handset on the charger cradle to charge the batteries.

Power OFF the Handset

When the handset is powered ON, press and hold the ☎ key for 2 seconds to power it OFF.

Registration

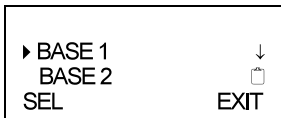Before registering the handset to the base unit, the base unit should first enter the registration mode.

Press the [Page] key on the base for more than 3 seconds until the 'Line-in-use' indicator begins to flash quickly.

```
    UNREGISTERED
                    📋
 MENU    V.MAIL    DIR.
```

An unregistered handset displays as shown.

```
 ▶ REGISTRATION
                    📋
 OK                EXIT
```

Press the [MENU] softkey, and then the [OK] softkey to enter 'REGISTRATION'.

```
 ▶ BASE 1            ↓
   BASE 2           📋
 SEL               EXIT
```

After pressing the [OK] softkey, there are 4 bases (Base 1 thru Base 4) for your selection to do registration. For the first time of use, you are recommended to select 'BASE1',   Then press the [SEL] softkey.

REGISTRATION

```
    SEARCHING 1
                    📋
               EXIT
```

Now the handset begins searching for the base. When the base has been found, you have to input the PIN code (4 digits) for the base. The default PIN code is **0000**.

```
    12–25   3:29 P
         HS (2)
                    📋
  MENU     V.MAIL    DIR.
```

An assigned number to your handset will be seen on the screen, e.g. HS(2). The registration is completed.

Range Condition

A warning indication will be provided to the user when the handset is out of range. The base options can be set using a handset registered to this base.

Language Setting

```
TONE SETUP          ▲
                    ▼
▸ LANGUAGE          🗋
OK              EXIT
```

Press the [MENU] softkey, select 'HS SETTINGS' and press [OK].
Select 'LANGUAGE' by using ▲ / ▼ and then pressing [OK].

```
ENGLISH             ▲
                    ▼
▸ DEUTSCH           🗋
SAVE            EXIT
```

Use ▲ / ▼ to scroll through the 6 available language options (English, German, French, Italian, Spanish, and Dutch).
Select the desired language and then press [SAVE], to save your setting.

Change Handset Name

'HS (N)' is the default name of a handset after registering it to a base unit. The handset extension number 'N' (1—5) shows the handset as the 'N'th handset that registered to the base. The name will be shown on the screen when the handset is in standby mode.

IMPORTANT: A handset must be registered to the base before it can be assigned to a name.

```
LANGUAGE            ▲
                    ▼
▸ HS LABEL          🗋
OK              EXIT
```

To change the handset name to text format.
Press the [MENU] softkey.
Use ▲ / ▼ to select 'HS SETTINGS' and press [OK].
Select 'HS LABEL' and press [OK].

```
NAME ?    JOHN
                    🗋
SAVE    DEL    ABC
```

Press [DEL] to delete the current name, and use the keypad to input the new name.
Then press [SAVE], to save your change.

Note:
➢ *The handset name contains maximum up to six (6) alphabets and/or digits.*
➢ *If you want to exit after entering into the name programming,*
    press ☎.

HANDSET SETTINGS

Auto Answer

The handset can be set to answer incoming calls automatically. When the handset is not on the base unit or the charger cradle, 📞 must be pressed to answer incoming calls. Auto answer mode can only be activated when the handset is on the base unit or charger cradle, in which case, the line will be automatically connected when the handset is picked up from the base unit or charger cradle.

Set Auto Answer Mode On/Off

```
  HS LABEL              ▲
                        ▼
▶ AUTO ANSWER           🗀
OK              EXIT
```

Press the [MENU] softkey.
Use ▲ / ▼ to select 'HS SETTINGS' and press [OK].
Select 'AUTO ANSWER' and press [OK].

```
  OFF                   ▲
▶ ON                    🗀
OK              EXIT
```

Use ▲ / ▼ to select 'OFF' or 'ON'.
Press [OK] to save your setting.

Other Settings

Press [MENU] button and you will and use ▲ / ▼ to select "HS SETTINGS" , which includes

1. **ALARM CLOCK**
    Press [OK] to show and use ▲ / ▼ to select ON/OFF,
    press [SAVE] to complete.

2. **RING SETUP**
    Press [OK] to show and use ▲ / ▼ to select INTC (intercom) RING, LINE RING and   DO NOT DISTURB.
    a)   For INTC RING or LINE Ring, further press [OK] to show and select its melody and /or volume. Press [SAVE] to complete.
    b)   For DO NOT DISTURB, use ▲ / ▼ to select ON/OFF, then press [OK] to complete.

3. **TONE SETUP**
    Press [OK] to show and use ▲ / ▼ to select KEY TONE, BATTERY LOW or RANGE (out of range) ALARM, press [SAVE] to complete.

4. **CALL BARRING (manual disable outgoing fixed line calls)**
    Press [OK] to show "PIN ?" and then key in your pin number by using the digital keypad, press [OK] to turns ON/OFF the Call Barring, then press [SAVE] to complete.
    Note:
    ➢   *The default PIN number "0000" is stated on the bottom of the base unit.*

5. **DATE & TIME**
    a) Press [OK] to show TIME FORMAT, then press [OK] and use ▲ / ▼
        to select 12 –HOUR or 24-HOUR, press [SAVE] to complete.
    b) Press [OK] to show 'SET DATE&TIME', then press [OK] to enter
       Month, date, hour and minute, press [SAVE] to complete.

6. **SELECT BASE**
    Press [OK] to show BASE 1, BASE 2, BASE 3 or BASE 4, use ▲ / ▼ to select your preferred base, then press [OK] to complete.
    Note:
    ➢   *You are always recommended to select BASE 1.*

7. **HS DEFAULT**
    Press [OK] to show "PIN ?" and then key in your pin number by using the digital keypad, then press [OK] to complete.
    Note:
    ➢   *The default PIN number "0000" is stated on the bottom of the base unit.*

TIP:

Time out – The handset will auto time out if there is no action in 30 seconds during the handset setting, it will be back to idle mode.

1	Adjusting receiver/speaker volume	The handset has five (5) adjusting receiver/speaker volume levels (VOL1 to VOL5), which will show on the LCD during off-hook. - Press ▲ / ▼ to adjust during a phone conversation.
2	Making a call	- Press ☎ or then 🔊 soft key on the handset and listen for the dial tone. - Dial the phone number. - To hang up, press ☎ on the handset or return the handset to the charging cradle.
3	Answering a call	**Manual Mode** is the default setting. - When you hearing an incoming call, press ☎ or then 🔊 softkey to talk. - To hang up, press ☎ on the handset or return the handset to the charging cradle. **Auto Answer Mode** If the phone is set to Auto Mode, and the handset is on the charging cradle, to answer a call, just lift the handset and the line is automatically connected.
4	Last number redialing	- Press ☎ or then 🔊 softkey and listen for the dial tone. - Press Redial [↻] to dial the last dialed number.
5	Dialing from the redialing list	- Press Redial [↻] and use ▲ / ▼ to select the number from the redialing list. - Press ☎ or then 🔊 softkey and listen for the dial tone.

6	Reviewing Caller List	Use ▲ / ▼ to review the caller's information during stand-by mode.
7	Calling back a number from the Caller List	- Scroll to your desired record in the Caller List. - Press 📞 or then 🔊 softkey and listen for the dial tone.
8	Storing Caller ID number into Phone Book (your personal telephone directory)	- Scroll to your desired record in the Caller List. - Press [SAVE] softkey to store. - Edit the caller's name and/or number by using the digital keypad and [OK] softkey. - Press [SAVE] again to complete. Note: You may save it as a VIP call by adding and appending with a special melody.
9	Manually adding a new number into the Phone Book	- Press [DIR.] softkey to enter into the Phone Book. - Press [ADD] softkey to start , - Enter name and/or number by using the digital keypad and [OK] softkey. - Press [SAVE] again to complete. Note: a) You may save it as a VIP call by adding and appending with a special melody. b) Edition can be made by pressing the [EDIT] softkey.
10	Dialing from Phone Book	- Press [DIR.] softkey to enter into the Phone Book. - Use ▲ / ▼ to select the number from the redialing list. - Press 📞 or then 🔊 softkey and listen for the dial tone.

11	Switching to a waiting call	During your phone conversation, press [FLASH] to put the talking party on hand and swap talking to the waiting party. Note: If subscribed to Caller ID and Caller ID Call Waiting, you may see the name and/or number of the caller's on the screen.
12	Paging from base unit to handset(s)	- Press [PAGE] key on the base unit. - The handset(s) will play a paging tone and "PAGING FROM HANDSET". - Press [EXIT] to hang up the paging.
13	Intercom call between two handsets	- Press [Int.], - Use ▲ / ▼ to scroll to the desired handset or all handsets. - Press [CALL] to start paging. - If the paged handset listens to the call, press ☎ or then ◄)) softkey to talk. - To hang up, press ☎ or return the handset to the charging cradle. Note: Press [EXIT] or ☎ at anytime to quit from paging.
14	To transfer a phone conversation to another handset	You may transfer your call to another handset by talking to the recipient first. - Press [Int.]. - Use ▲ / ▼ to scroll to the desired handset to transfer your call. - Press [CALL]. - If the paged handset listens to the call, press ☎ or then ◄)) softkey to talk, at this stage still in the intercom mode. - Then, you may transfer the phone conversation by pressing the ☎ or return the handset to the charging cradle. Note: a) Press [Int.] can switch talking between the handset and the caller (but the transferee can not switch talking). b) Press [EXIT] at anytime to quit from call transfer and the phone conversation will be resumed.

| 15 | Call Conferencing | The CY-936 system supports 'conference calls' up to 3 parties (2 handsets and one exterior-line call).

During a phone conversation, you can add in another handset to talk.
- Press [Int.].
- Use ▲ / ▼ to scroll to the second handset for conference call.
- Press [CALL],
- If the second handset listens to the call, press 📞 or then 🔊 softkey to talk, at this stage still in the intercom mode,
- Then, press [CONF] to add the 2nd handset in for the conference call.
- To hang up, press [EXIT] or ☎.

Note: a) To end the call, make sure that both handsets have quit.
     b) Press [Int.] at anytime to end the call conference and your phone conversation will be resumed.
     c) If your handset has already resumed your phone conversation, conference call can be made again by the above steps. |

TROUBLE SHOOTING

Please refer to the following tips before calling for technical assistance:

Problem(s)	Possible Cause(s)	Solution(s)
No dial tone is heard when pressing ☎.	1. The base unit is not properly connected to the outside land line. 2. Too far from the base unit. 3. Batteries are low (low battery icon is displayed).	▪ Check the cables. ▪ Move closer to the base unit. ▪ Charge the batteries.
When putting the handset on the base unit, no beep is heard.	1. The handset is not placed properly on the base unit. 2. Charging contacts are dirty.	▪ Take the handset off the base unit and put it back again. ▪ Clean charging contacts with a clean and dry cloth.
Battery icon remains empty although the handset has charged for 24 hours.	1. Handset batteries are defective. 2. Handset is not placed properly on the base unit. 3. The power adapter is not properly connected.	▪ Purchase new Ni-MH rechargeable batteries (AAA 1.2V 600mAh). ▪ Check whether the power adapter is properly connected to the main point.
No display on the screen.	1. Batteries are uncharged. 2. The phone is not properly connected.	▪ Charge the batteries. ▪ Make sure your phone is properly plugged in.
Bad audio quality (crackles, echo, etc.)	1. Interference from nearby electrical appliance. 2. Base unit is installed in a room with thick walls. 3. The handset is too far from the base unit.	▪ Move the nearby electrical appliance to a different location. ▪ Install the base unit in a different room. ▪ Move closer to the base unit.
Cannot hear the other party clearly / speaker too quiet.	1. The volume is set to minimum.	▪ Press ▲ / ▼ to adjust the phone volume.
The phone does not ring when a call comes in.	1. The ringer is off.	▪ Turn on the ringer.
Cannot call a phone number.	1. The handset has lost link with the base unit.	▪ Page the handset from the base unit to ensure connectivity exists.

CARE AND MAINTENANCE

The following suggestions will help you care for the telephone so you can enjoy it for years.

Keep the telephone dry. If it gets wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.

Use and store the telephone only in normal temperature environments. Temperature extremes can shorten the life of electronic devices, and distort or melt plastic parts.

Handle the telephone gently and carefully. Dropping it can damage circuit boards and cases, and can cause the telephone to work improperly.

Keep the telephone away from excessive dust and dirt, which can cause premature part wear.

Wipe the telephone with a damp cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the telephone.

FCC REQUIREMENTS

This equipment complies with Part 68 of FCC rules and the requirements adopted by the ACTA. On the *bottom* of this equipment is a label that contains, among other information, a product identifier in the format **US:CACW400B936001**. If requested, this number must be provided to the telephone company.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:CACW400B936001**. The digits represented by *00B* are the REN without a decimal point (e.g., 03B is a REN of 0.3B). For earlier products, the REN is separately shown on the label.]

Should you experience trouble with this equipment, please contact Customer Service at

1-800-988-7728

for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

NOTICE: If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment ID does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If your equipment should cause harm to the telephone network, the telephone company may temporarily disconnect your service. If possible, they will notify you in advance that temporary discontinuance of service may be required.

However, when advance written notice is not possible, the telephone company may temporarily discontinue service without notice if such action is necessary under the circumstances.

FCC REQUIREMENTS

The telephone company may make changes in its communication facilities, equipment, operations, or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations of the Federal Communications Commission.

NOTICE TO HEARING AID WEARERS: This telephone has been registered with the FCC as hearing aid compatible.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Caution: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm from nearby persons.

Do not attempt to repair or modify this equipment. Changes or modifications not expressly approved by the party responsible for its compliance could void the user's authority to operate the equipment.

This equipment should not be used on coin telephone lines. Connection to party line services are subject to state tariffs. If trouble is experienced, disconnect this equipment from the telephone line to determine if it is causing the malfunction. If the equipment is determined to be malfunctioning, its use should be discontinued until the problem has been corrected.

Current FCC regulations specify that any direct connections to a telephone company line be done using only standard phone jacks USOC RJ11C and plugs that is TIA-1096-A compliant. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

FCC REQUIREMENTS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.

2. Increase the separation between the equipment and receiver.

3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio / TV technician for help.

This product meets the applicable Industry Canada technical specifications

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five

This Class B digital apparatus complies with Canadian ICES-003.

WARRANTY

Q&A

WHAT DOES OUR WARRANTY COVER?
- Any defect in material or workmanship.

FOR HOW LONG AFTER THE ORIGINAL PURCHASE?
- To the original purchaser only- ONE YEAR.

HOW DOES STATE LAW OR PROVINCIAL LAW RELATE TO THIS WARRANTY?
- This warranty gives you specific rights. You may also have other rights that vary from state to state or province to province.

NOTE:

➢ *The CY-932 is designed to work with the CY-936 System. It will not work alone or with other Telephone Systems.*

➢ *The CY-932 can pairs with up to 4 Base (CY-936) simultaneously*

➢ *The CY-936 System can support up to 4 additional handsets (CY-932), for a total of 5 handsets.*

CUSTOMER SERVICED IS AVAILABLE 24 / 7

1-800-988-7728